



# Trust Case Toolbox (TCT) usage questionnaire

If you need more space to express your opinion, feel free expand the cells of the questionnaire

Part 1 – Context of usage			
<b>Date of filling the Questionnaire:</b>	Tuesday 10 June 2008		
<b>Organization (name and address):</b>	Health On the Net Foundation, co HUG 24 rue Micheli du crest 1211 Geneva 14		
<b>The person filling the Questionnaire</b>			
<b>Name:</b>	<b>E-mail contact:</b>	<b>Position:</b>	
Celia Boyer	Celia.Boyer@healthonnet.org	Director	
<b>Period of usage</b>	<b>From:</b>	Feb 2008	<b>To:</b> ongoing
<b>For what purpose TCT tool was used:</b>			
HON working in delivering trustworthy information and ethical standards had a direct interest in the TCT. The TCT provides an additional tool in order to give to the end user another evaluation of the trust.			
<b>If the work was conducted as part of a formal project, please specify the project:</b>			
EC 6 <sup>th</sup> FR Integrated Project PIPS - Personalized Information Platform for health and life Services (Contract No. 507019 IST2.3.1.11 e-Health)			
<b>Key personnel using TCT</b>			
<b>Name:</b>	<b>E-mail contact:</b>	<b>Position</b>	
Zuzanna Muskat-Gorska	zmgorska@healthonnet.org		
Arnaud Gaudinat	arnaud.gaudinat@healthonnet.org		
Part 2 – General opinion			
<b>What is your general opinion about TCT and value added provided by it:</b>			
Very useful <input checked="" type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> Not useful at all			
<b>Comments:</b>			
The tool was useful and should be enhanced for futher profesional usage.			
<b>Is the language for expressing trust cases sufficient?</b>			
Sufficient <input checked="" type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> Not sufficient			
<b>Comments (e.g. additional nodes, node relations, scope of information in a node):</b>			
Yes the system is very complete			
<b>Had the users any prior experience with methods and tools for trust/assurance/safety cases?</b>	YES/NO	NO	
<b>If 'YES' give more details:</b>			

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<b>Part 3 – Assessment of TCT tool</b>
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<b><i>TCT functionality (scope of functions provided):</i></b>
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<i>Sufficient</i> <input type="checkbox"/> <input checked="" type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <i>Not sufficient</i>
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<b><i>Comments (e.g. missing functions):</i></b>
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Due to its completeness it takes time to complete it in order to give all the justifications.
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<b><i>TCT ease of use (interaction mode, interface features):</i></b>
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<i>Easy to use</i> <input checked="" type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <i>Hard to use</i>
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<b><i>Comments (e.g. non-ergonomic functions, problematic steps of interaction or elements of interface):</i></b>
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The tool is overall good
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<b><i>TCT non-functional characteristics (performance, reliability, availability):</i></b>
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<i>Very good</i> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> <i>Poor</i>
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<b><i>Comments (e.g. performance problems, errors encountered, server unavailability):</i></b>
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<b><i>Strong sides of TCT:</i></b>
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Complete and easy to use
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<b><i>Weak sides of TCT:</i></b>
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<b>Part 4 – Free comments</b>
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<b><i>Any additional suggestions (e.g. additional features to be added to TCT):</i></b>
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